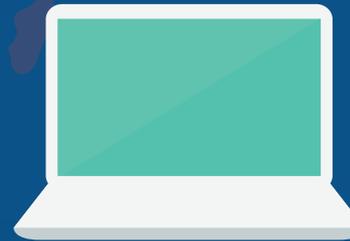


# Central IT





## Who is Central IT

Central IT is an Apple Service provider based on the Leicestershire, Staffordshire and Derbyshire borders. We specialize in delivering sales and support to professional mac users. We have our own service centre handling our repair work and because we are service focused we offer a range of support services from telephone and remote support to onsite hardware cover.

We pride ourselves on delivering the services that you actually need. We only employ Apple and Microsoft Certified Technicians which means that we can provide our customers with access to top-level people within the industry. Our technical competence has enhanced our reputation as a premium service provider and differentiates us from our competitors.

We are very proud to be an Apple Reseller and Service Provider and as such have exceptional experience in providing support to professional Mac users within the Graphic Design industry, printers, video and multimedia, and Photography. Our company boasts a very impressive portfolio of customers within government, finance, the public sector, engineering and the education sectors. Many larger organizations such as the National Health Service and local government regularly use our services to support their own internal IT staff and infrastructures.

## Central IT v's Apple Store

Deal with the Apple store directly? That's great!

Whilst the Apple store is very much a consumer-based experience our services are focused towards [supporting businesses](#) and providing you with a [bespoke personal service](#).

For example we use [remote support](#) software to get things done [quickly](#), our technicians are [available](#) on the telephone through out the day and, if something does break, [we come to you](#).

It's all about keeping your business running...





## Our Services

### Sales

Our business team will be more than happy to provide their expertise and advice from selecting the right hardware and software for you and your employees. For more complex requirements such as server solutions, we would be more than happy to provide an onsite appraisal of your current setup. From initial contact to final deployment, we'll be with you every step of the way.

### Service

From our Service Centre we have the facilities to carry out diagnostics and repairs with no hidden costs. Customers are always welcome to call in and speak with our service technicians. We'll get you set up and keep you up and running.

### Support Plans

As standard, we offer dedicated access to a technician over the telephone, remote assistance, or if you prefer, you can make an appointment and call into our Service Centre. And we'll even loan you a computer while we're working on yours. Optional services include unlimited onsite visits throughout the year, an annual onsite maintenance visit, our data recovery service and hardware cover so you can be sure that you'll never face an expensive repair bill.

## Cloud Services

Store your calendar, mail and contacts, and automatically pushes them to all your devices. Switch from one device to another and still go about your business as usual. Backup, sync and share your documents through one simple, convenient and secure online workspace. Reliable UK Web Hosting with no hidden bandwidth costs no matter how successful your website becomes.

## IT Networking and Connectivity.

We offer installation and support for data cabling, routers, switches and firewalls providing connectivity from a single site to multiple locations including mobile workers. We have a wide variety of expertise in most hardware brand names (such as DrayTek, Cisco, Netgear, Dlink), and support most Internet related technologies.

## Key Facts:

- Central IT have been trading since 2005
- We are a dedicated, professional team
- Our technicians are all certified
- Other services we offer include sales advice, cloud services, mobile device management, customized solutions for your business and networking.

## We're ready to team up with you!

Whether you're just starting out or are a seasoned business owner, our Business Team is here for you. With experience across a variety of industries and markets, a dedicated team member will give you access to a diverse group of resources ready to help you and your company get ahead.

## Contact Central IT

We hope the information in this guide to Central IT answers your questions. You can get in touch with Sarah by email: [sgarner@centralit.co.uk](mailto:sgarner@centralit.co.uk) or, if you prefer, please call us to arrange for one of our team drop in for a chat: [01530 272727](tel:01530272727).

We look forward to hearing from you.

